

## Contributors

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**Brian Nicholson** is a Senior Lecturer at Manchester Business School. Since 1995, he has been involved in teaching, research, and consultancy projects in the broad area of global outsourcing of software and other business processes. This has involved work in India, China, Costa Rica, Iran, Egypt, Malaysia, and Bangladesh. Dr Nicholson's research at the firm level has resulted in several influential publications in international journals and a book, *Global IT Outsourcing* (Cambridge University Press, 2003).

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